Cherokee County Marshal's Office

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2015 Annual Report

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Report Highlights

- The Marshal's Office began the process for national accreditation by the Commission on Accreditation for Law Enforcement Agencies (CALEA); to be completed by first quarter 2016.
- Two Animal Control Officers attended Mandate Training and were certified as Peace Officers and became Deputy Marshals.
- The Marshal's Office provided all officers, Code Enforcement and Animal Control, with body cameras.



Chief Ron Hunton

Dear Citizens of Cherokee County,

I am proud to present to you the Cherokee County Marshal's Office Annual Report for 2015. This report reflects many accomplishments of the four combined agencies in the Marshal's Office organization: Code Enforcement, E 9-1-1, Animal Control, and the Animal Shelter.

Each agency in our organization strives to improve the quality of life in our community by serving its citizens with a commitment to exceptional customer service. It is an honor to work alongside the sworn officers, civilian personnel, and volunteers who dedicate themselves to serve Cherokee County with the highest degree of professional standards. We remain true to our core values of Respect, Integrity, and Excellence.

In 2016, the Marshal's Office will continue to emphasize training and education for all of our employees. We will also focus on improved technology to streamline processes and improve communication.

On behalf of everyone at the Cherokee County Marshal's Office, I thank you for your unending support and assure you that we will serve this community with honor and integrity. It is our goal to earn your trust and respect every day not only for what we achieve, but for how we do it.

Sincerely,

Chief Marshal Ron Hunton E 9-1-1 Agency Head



Cherokee County Marshal's Office

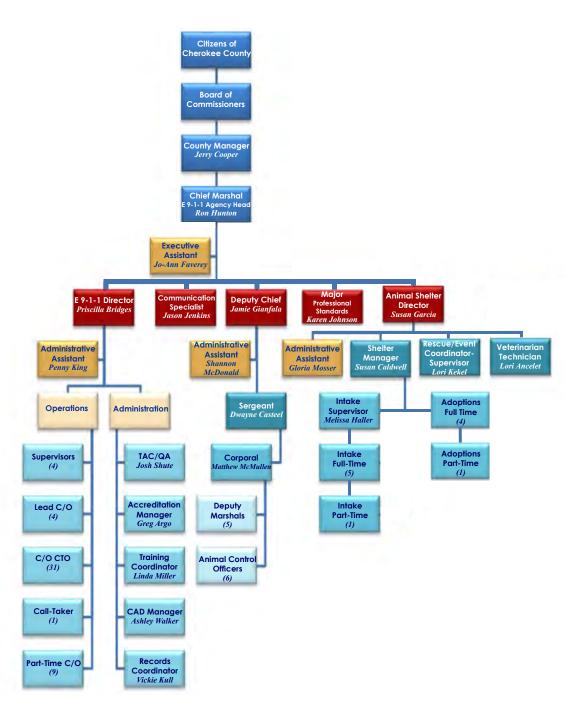


"A State Certified Law Enforcement Agency" The Cherokee County Marshal's Office was established in 1991 in the city of Canton, Georgia located approximately 50 miles north of Atlanta. The agency was originally created by the Cherokee County Board of Commissioners for the enforcement of county codes. At present, the Cherokee County Marshal's Office incorporates two divisions: Code Enforcement and Animal Control. The command structure currently consists of Chief Marshal Ron Hunton, Deputy Chief Jamie Gianfala, and Major Karen Johnson.

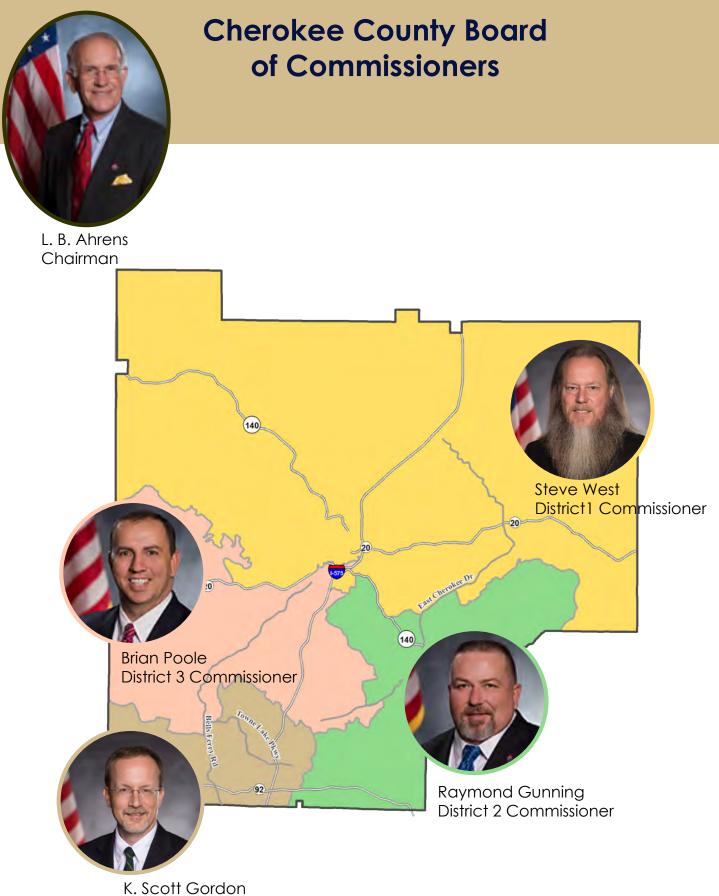
The Cherokee County Marshal's Office is not a traditional law enforcement agency. Although it provides support to other law enforcement agencies within Cherokee County, emergency services are not a primary function of this agency. The Code Enforcement Unit provides enforcement of county ordinances and Georgia state law. They also provide security to other county operated departments when necessary. The Animal Control Unit enforces county ordinances and state laws as they relate to domestic animals.

The current service population for Cherokee County is approximately 230,985 according to the U.S. Census Bureau. The Marshal's Office generally operates using a Monday through Friday schedule, while utilizing a rotating on-call schedule for nights and weekends. Enforcement throughout the county is accomplished by dividing the county into zones appropriate to the number of officers in the field. There are currently five Deputy Marshals and six Animal Control Officers covering the service area. Two unit commanders, one Sergeant and one Corporal, manage both divisions. The Cherokee County Marshal's Office also includes two civilian employees who provide administrative support.

Organizational Chart







District 4 Commissioner

Cherokee County Officials

Mission Statement

The Cherokee County Board of Commissioners is dedicated to providing a "Superior Quality of Life" for its residents.

Our Goal: To preserve the Beauty, Unique Character, and Desirability of the Community where we live, work, and play.

Our Promise: Listen to you; Respect your Rights; and Represent you with the highest standards of Ethics and Integrity.

Our Commitment: Service Excellence & Continuous Improvement; Accelerate Infrastructure Improvements; State-ofthe-art Public Safety facilities, training, and personnel; Fiscal Responsibility & Conservative Planning to maintain lowest tax rates in ARC - Metro Atlanta.

Cherokee County operates under the commission-county manager form of government. This system combines the policy leadership of elected officials with the administrative abilities of a county manager.



Jerry Cooper County Manager



Christy Black County Clerk





Chief Ron Hunton

After 35 years experience in law enforcement, Chief Ron Hunton was sworn in as Chief Marshal on August 26, 2014. His prior service includes 20 years at the Cherokee County Sheriff's Office. Chief Hunton earned a Bachelor's Degree from Reinhardt University, a Master's Degree in Public Administration from Columbus State University, and is a 2005 graduate of the FBI National Academy. As a Georgia Peace Officers Standard Training (POST) Certified Instructor, Chief Hunton acts as an Adjunct Instructor for the Roger D. Garrison Law Enforcement Training Center as well as Columbus State University Command College. He is also a Force Science Institute Graduate/Certified Use of Force Analyst. Professional affiliations include the following:

- FBI National Academy Member
- Georgia Chief's Association
- International Association Chiefs of Police
- Peace Officers Association of Georgia
- Cherokee Multy-Agency Narcotics Squad (CMANS) Board of Directors



Deputy Chief Marshal Jamie Gianfala

Deputy Chief Jamie Gianfala began his law enforcement career with the Cherokee County Sheriff's Office in 1993. He transferred to the Marshal's Office as a Major in 2014 and was promoted to Deputy Chief Marshal in May 2015. The Deputy Chief is responsible for the daily operations of the Deputy Marshals and Animal Control Officers and also provides supervision in the absence of the Chief Marshal. Deputy Chief Gianfala will graduate in 2016 with a Bachelor's Degree from Reinhardt University and further pursue his Master's Degree in Public Administration at Columbus State University.



Major Karen P. Johnson

Major Karen P. Johnson joined the Marshal's Office in August 2015 as the agency's manager for the Commission of Accreditation for Law Enforcement Agencies (CALEA) and State Certification. She also serves as the Internal Affairs Officer and Training Director. Major Johnson was previously employed with the Cherokee County Sheriff's Office for 23 years. She earned a Bachelor's Degree from Kennesaw State University, a Master's Degree in Public Administration from Columbus State University, and is a 2001 graduate of the FBI National Academy.

Mission Statement

As members of the Cherokee Marshal's Office we accept responsibility and are committed to contributing to the quality of life in our community through effective law enforcement and code enforcement. The character of our agency is best reflected by the quality of service provided by our members.

Vision

The Cherokee County Marshal's Office is committed to preserving a high quality of life and feeling of safety for the diverse population of Cherokee County.

Members of the Cherokee County Marshal's Office are committed to serve with professionalism, respect and concern for the community.

Core Values

Respect: We will treat people with fairness, tolerance, kindness and dignity while protecting the rights and freedoms as guaranteed by the Constitution of the United States.

Excellence: We are committed to delivering quality law enforcement service by recognizing the importance of training, personal effort, teamwork, dedication to duty and strong professional standards.

Integrity: We are dedicated to maintaining the highest moral standards by embracing the principals of honesty, trust and courage.



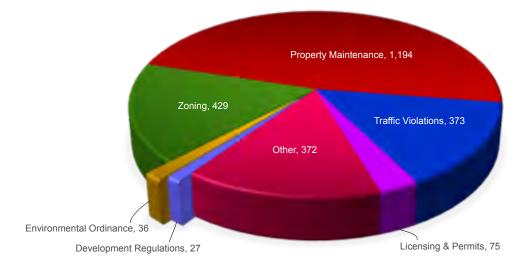


Code Enforcement responded to 2,506 calls for service in the calendar year 2015. For the same time period in the previous year, the department responded to 2,052 calls.

The majority of Code Enforcement complaints were for property maintenance issues. Included in this category, Outdoor Storage received the highest number of complaints followed by Vegetation Control and Junk Vehicles. Property maintenance issues were also the top complaints for fiscal year 2014.

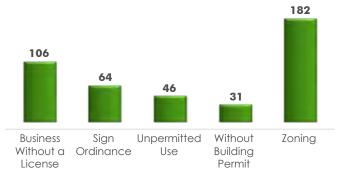
Dwayne Casteel Sergeant Field Operations Commander

January - December, 2015 Code Violations Complaints





Zoning Regulations



Licensing & Permits



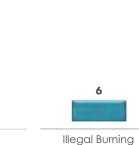
Traffic



Development



Environmental



Noise Ordinance

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Other Calls For Service



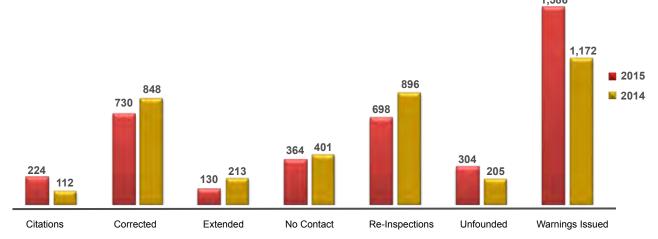
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Soil Erosion

Other Activity

	2014	2015
Abandoned Vehicle	0	9
Arrests	28	42
Business License Verifications	21	11
Citations Issued	88	224
Community Meetings	6	6
Funeral Escorts	0	24
Hours in Court	71	74
Hours in Training	596	798
Miles Driven	64,830	95,657
Mobile Home Decal Inspections	25	1
Money Escorts	112	444
Officer Assist	113	353
Parks Patrolled	218	505
Schools Patrolled	254	846
Signs Removed	494	144
Stranded Motorist	0	36
Street Hazard	0	17
Subpoenas Issued	1	-
TOT AC	13	39
TOT other Agency	21	74
VIN Inspections	32	77





Warning notices are typically issued for a first offense and the person responsible is given an opportunity to correct any violations. Upon a second offense, the individual is written a citation and must appear before the Cherokee County Magistrate Court.



The Animal Control Division of the Cherokee County Marshal's Office serves to protect the health and safety of the citizens of Cherokee County. In addition, the program serves to protect the welfare of animals and to prevent cruelty and neglect. Animal Control officers are responsible for enforcing all animal related ordinances enacted by the Cherokee County Board of Commissioners and the laws and regulations of the State of Georgia. They typically receive calls for service if an animal is found loose and unattended or abandoned. Animal Control officers will also assist in cases of nuisance animals which includes: damage to property, attacks of a human or another animal, excessive barking, or chasing vehicles, bicycles, or people. It is the duty of an animal owner to be responsible; however, violations of any ordinance could result in a citation and/or having their animal impounded.

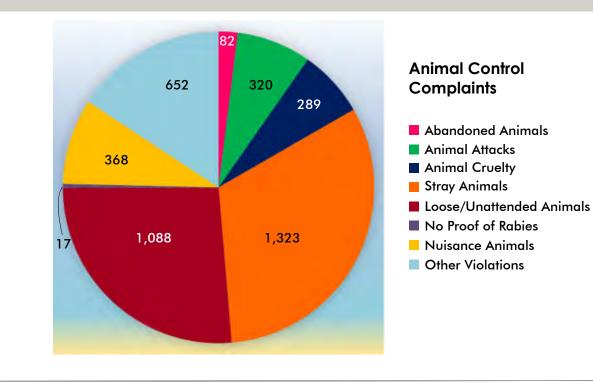




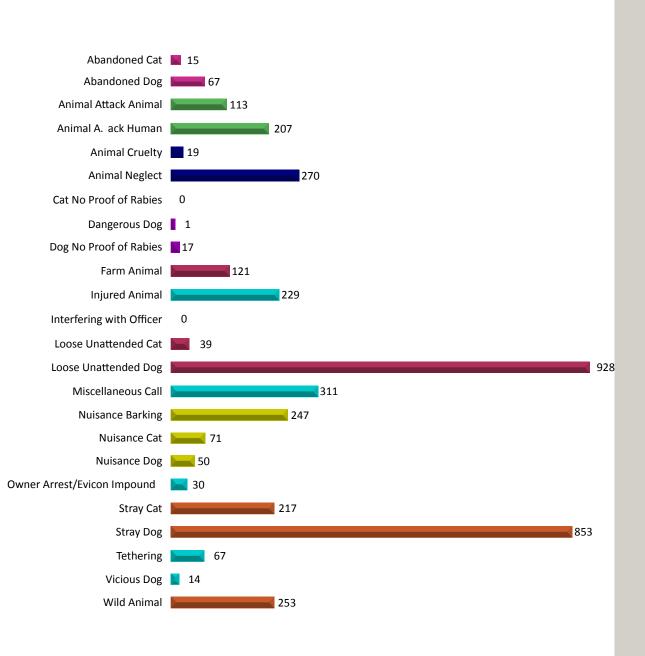
Animal Control Officers enforce the Animal Ordinance throughout Cherokee County. Of the 4,139 calls for Animal Control, 283 were officer initiated while on patrol, and 3,856 were received complaints from citizens or other agencies.

Matthew McMullen Corporal

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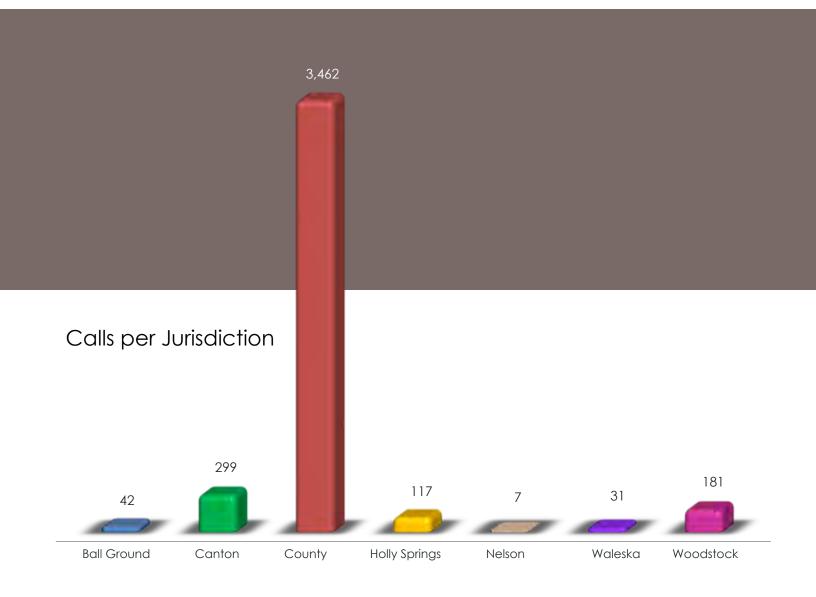


Complaints by Category



Animal Control Jurisdiction

During the year 2014, Animal Control lost jurisdiction inside the city limits of any city in the county and can no longer respond to their calls for service. Animal Control can only respond to the Agency having jurisdiction to provide assistance. The agencies having jurisdiction inside the city limits of the cities in the county are responsible for the enforcement and prosecution of animal control ordinance violations within their limits.



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Other Activity

	2014	2015
Citations Issued	179	151
Community Meetings	4	22
Hours In Court	135	58
Miles Driven	124,429	121,103
Officer Assist	71	156
Subpoenas Issued	22	19
Training Hours	438	590



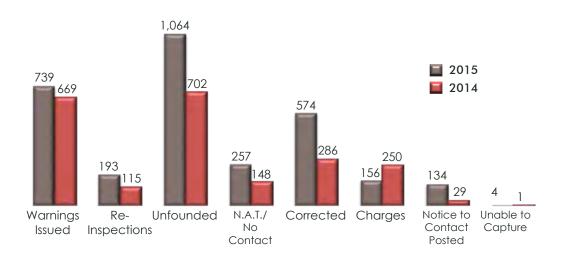
Animal Control Revenue

The revenue for the Animal Control Division originates from a written citation and the fines are collected by Cherokee County Magistrate Court. Revenue from these fines has shown a decrease from 2014 to 2015. Animal Control officers always encourage compliance with the code of ordinances to avoid citations.

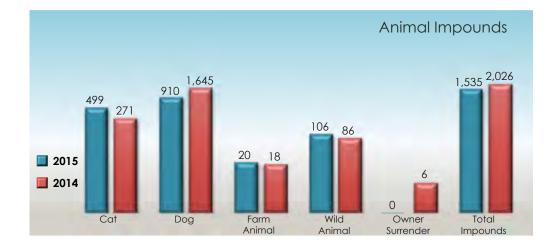




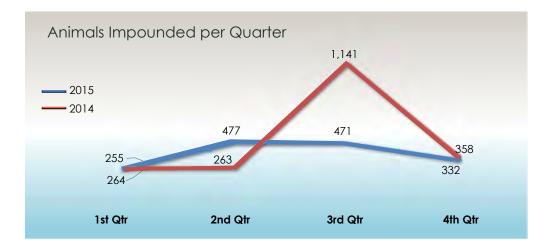
Animal Control Activity



Impounded Animals



Animal Control impounded a total of 1,535 animals in 2015, a 32% decrease since 2014. Impounded animals are those which are stray, un-wanted, nuisance or dangerous. The majority of impounded animals are never reclaimed and stay in the shelter until adopted or rescued.

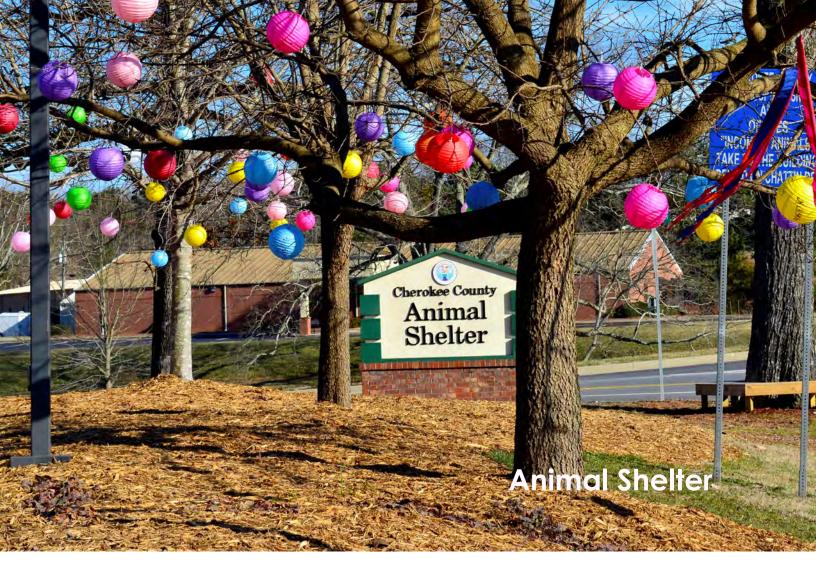


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Community Events

February	Career Day - Bascomb Elementary Bite Program - Children's Academy of Hickory Flat HOA Meeting - Towne Lake Hills East
March	Bite Program - Liberty Elementary Car Seat Check - Hope Center
April	Safe Kids Event - Lowes Woodstock
Мау	Earth Day
August	Woodstock Night Out
September	Car Seat Check - Walmart Holly Springs Car Seat Check - Lowes Woodstock
October	Halloween Extravaganza Zombie Fest - Downtown Canton Touch a Truck - Fire Training Center
December	Ball Ground Parade Woodstock Pride



Our mission is to encourage and respect the animal-human bond while anticipating and providing services that insure public health and safety through the proper promotion of animal welfare. We seek to fulfill our mission through proactive animal-control enforcement, quality education in recognizing and preventing animal cruelty, and the enactment of progressive humane initiatives to relieve animal suffering. We also provide care and placement for unwanted animals through quality adoptions, licensed rescue, foster programs and transport programs.

A Message from the Director



Susan Garcia Animal Shelter Director

The members of the Cherokee County Animal Shelter are committed to providing superior service to both the animals and citizens of our county through our work here at the shelter, education and outreach program. Only with the help of this exceptional community can we reach our goal of eradicating the need for "sheltering" by reducing the number of homeless animals and dangers to any animals in Cherokee County.

Core Values

Compassion: We will treat all animals with the Five Freedoms and all citizens with respect regardless of their circumstance.

Education: We are dedicated to providing our children and citizens educational opportunities that will create a more positive bond between humans and animals.

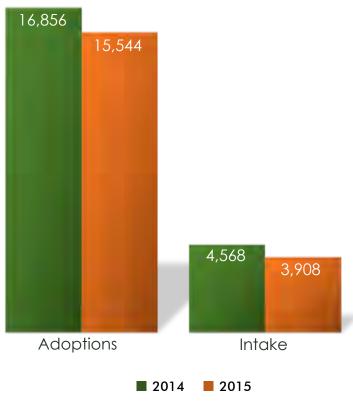
FYIT

Community: We strive to bring our community together through outreach programs that benefit our communities, animals and individuals.



Revenue

	2014	2015
Adoption Fees	\$108,843.51	\$89,861.05
Adoption Boarding Fees	\$225.00	\$179.00
Donations	\$21,244.54	\$15,572.75
Euthanasia Fees	\$5,834.00	\$4,355.00
Microchips	\$1,605.00	\$1,940.00
Owner Surrender Fees	\$22,298.50	\$24,262.60
Rabies Quarantine Fees	\$8,707.00	\$5,367.50
Rabies Voucher Fees	\$8,005.00	\$7,830.00
Reclaim Fees	\$30,310.00	\$27,000.65



Shelter's Visitors

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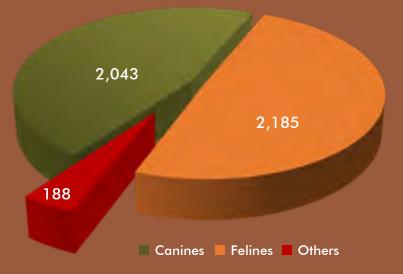


Animals Received From

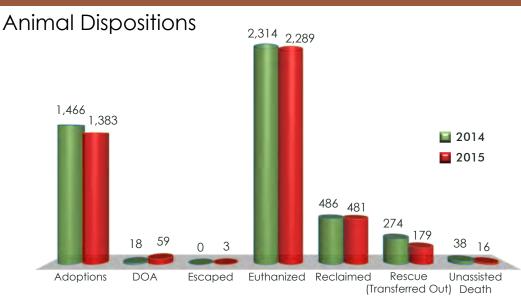
	2014	2015
Animal Control	1,740	1,476
Animal Control DOA	48	13
Born at the Shelter	98	34
Dead on Arrival	16	43
Owner Requested Euthanasia	132	95
Owner Surrender	1,050	1,207
Owner Surrender Return	29	82
Stray	1,436	1,427
Transfers from other Shelters	3	26
Wildlife	13	12

Animals Received in 2015

The Cherokee County Animal Shelter accepts animals brought in by Cherokee County Animal Control, animals owned by Cherokee County citizens and unwanted strays found in the county. The shelter also adopts animals out to the public.









Katherine Kekel and Ruggles visit Cherokee County School Pet Club to bring awareness about animal shelters and puppy mills.





Victoria Stillwell from the Animal Planet show "Me or the Dog" and Beth Gammie from Red Rover, preparing for dog handling training video shoot at the Shelter.

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Community Involvement

Ruggles visited the Belk Charity Sale

Career Day at Cherokee County High School Puppy Mill pets and adopters with volunteer crew, one year later.

Puppy Mill Survivors





Ruggles is a 1 year old shih tzu puppy, rescued from a puppy mill raid in July, 2014. Ruggles had lots of health issues and had to be taken away from his mom at 10 days old. Ruggles now greets customers at the shelter and visits schools and events all over teaching others about the shelter.





The Cherokee County Communications Department is a public safety answering and dispatch point for police, sheriff, fire, emergency medical and emergency management services within Cherokee County.

The employees of Cherokee County E 9-1-1 share a commitment to maintain the highest level of quality service, by ensuring timely and accurate processing of all calls for service. Their dedication to the community is demonstrated by their ability to answer each call courteously and respectfully while managing the public's resources in the most efficient manner possible. We recognize that our members and co-workers are the greatest and most important asset of this department and that their efforts are essential to protect the persons and property of Cherokee County.

Cherokee County E 9-1-1 is a nationally accredited communications center. Our Accreditation is provided by the Commission on Accreditation of Law Enforcement Agencies (CALEA).

Our Mission and Value

Our mission is to serve as the communications link between the public and emergency responders serving Cherokee County. We strive to receive and relay information in the shortest, most accurate form while ensuring the public safety of Cherokee County citizens.

We want to earn the trust of the customers we serve that when a call for help is placed to Cherokee County E 9-1-1, they will get the help they need.



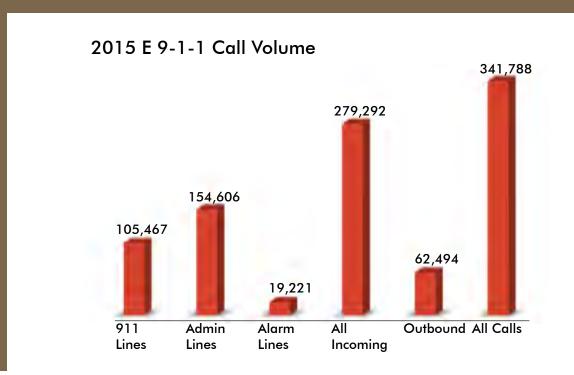
Priscilla Bridges Director of Communications





Call Volume

The Cherokee County E 9-1-1 Center processes phone calls from three sources: 9-1-1 emergency lines, alarm lines and administrative lines. The 9-1-1 emergency lines are reached by dialing "9-1-1" or by being transferred from another E 9-1-1 Center. Alarm lines are used only by alarm monitoring companies reporting various alarms, and administrative lines are used for all other phone calls.



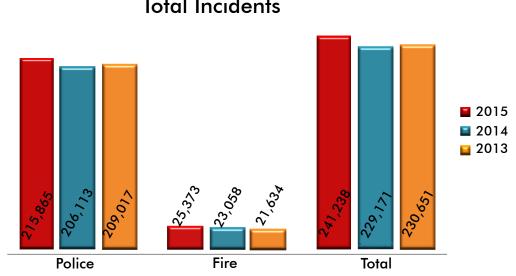


CAD System

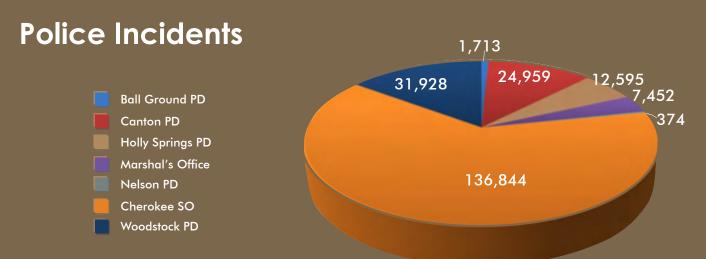
The Computer Aided Dispatch (CAD) System allows E 9-1-1 operations and communications to be accelerated and assisted by an automated system. The CAD System is the first point of entry for information received by the E 9-1-1 Center.



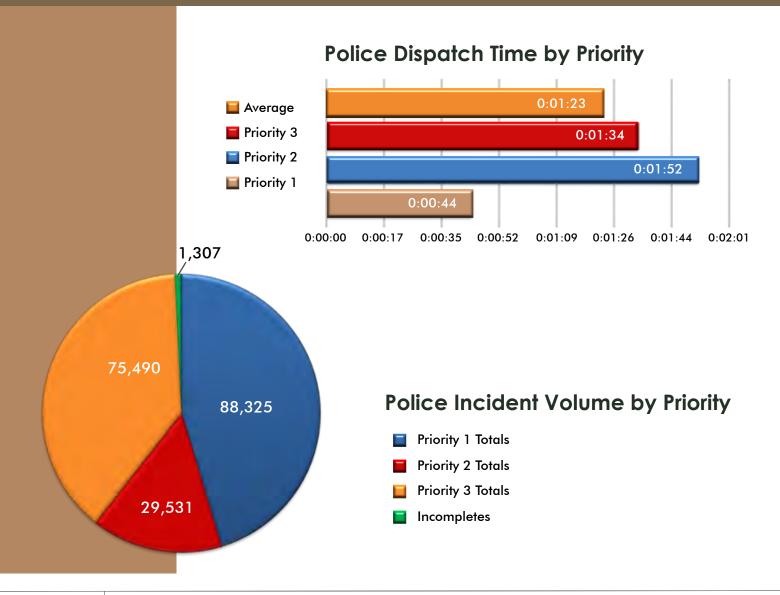
Ashley Walker CAD Manager

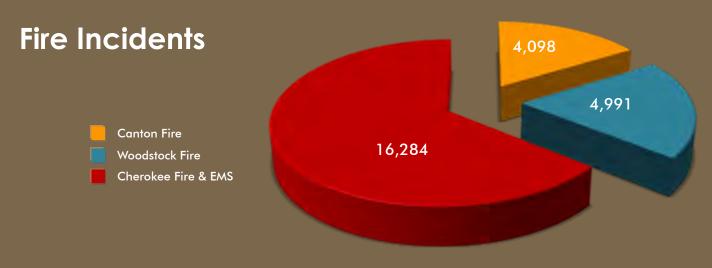


Total Incidents

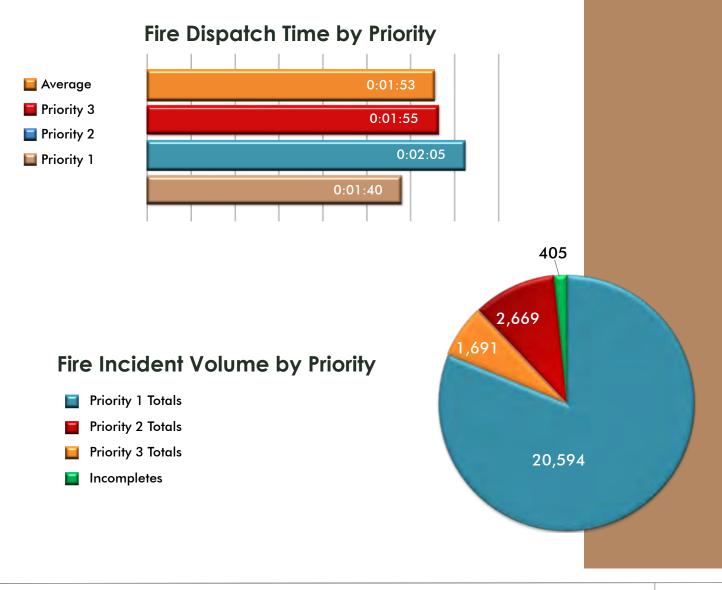


The Cherokee County Sheriff's Office is the largest police agency in the county and has the biggest jurisdiction coverage area, therefore they account for the highest number of police incidents, totaling 63% of all police calls in 2015.





The Cherokee County Fire and Emergency Services is the largest fire department in the county and has the biggest jurisdiction coverage area, therefore they account for the highest percentage of incidents, totaling 64% of all fire and EMS calls in 2015.





Quality Assurance and GCIC Division

Joshua Shute Quality Assurance Officer Primary TAC

> The Quality Assurance division of E 9-1-1 reviews and evaluates calls and radio traffic for accuracy and quality of customer service. The Quality Assurance Officer also serves other roles including the Primary Terminal Agency Coordinator (TAC), the main liaison between Cherokee County E 9-1-1 and the GBI Criminal Information Division and a GCIC Security and Integrity instructor.

The Georgia Crime Information Center (GCIC) requires certification by all operators to access their database. All Communications Officers with Cherokee County E 9-1-1 are certified, with recertification and specialized database training every two years. We certified 7 new terminal operators for the year of 2015.

Emergency Medical Dispatch by Complaint

Complaint	2014	2015
Abdominal Pain	345	293
Allergy Calls	159	192
Animal Bite/Attack	16	11
Assault	4	3
Back Pain	127	102
Breathing Problems	988	950
Burns	3	15
Carbon Monoxide	7	1
Cardiac or Respiratory Arrest	153	180
Chest Pains	791	830
Chocking	57	79
Convulsions / Seizures	452	450
Diabetic Problems	263	276
Drowning / Near Drowning	2	3
Electrocution	2	2
Eye Problems	12	8
Falls	1,020	1,096
Headache	52	59
Heart Problems	174	218
Heat / Cold Exposure	6	38
Hemorrhage / Laceration	293	293
Inaccessible Incident / Entrapment	1	-
Overdose	133	134
Pregnancy	41	48
Psychiatric Behavior - Suicide Attempt	47	39
Unspecified General Sickness	1,723	1,828
Stab / Gunshot	7	11
Stroke	266	256
Traffic Incident with Injuries	18	47
Traumatic Injuries	314	250
Unconscious / Fainting	616	669
Unknown Problems	6	1
Palliative Care	-	2
Totals	8,098	8,384

In 2015 the Cherokee County E 9-1-1 Communications Center received and processed 8,384 calls that required Emergency Medical Dispatch (EMD) software assistance. This is an increase from 2014 which processed 8,098 calls. This program is designed to assist the call taker in analyzing an emergency call that requires immediate medical attention. Each call taker is required to be certified on the use of this software. The total amount of calls requiring EMD is in addition to the other calls for service for Sheriff's Office, Police and Fire Departments that E 9-1-1 received in 2015.

It is the responsibility of the Quality Assurance Officer to review a percentage of random calls throughout the year. There were a total of 1,165 calls that were reviewed for accuracy and quality of customer service. This is 13.90% of the total number of calls to E 9-1-1. In 2015 Cherokee County E 9-1-1 met its goal of implementing the increase of number of medical calls reviewed for accuracy and consistency. Emergency Medical Dispatch Calls Reviewed

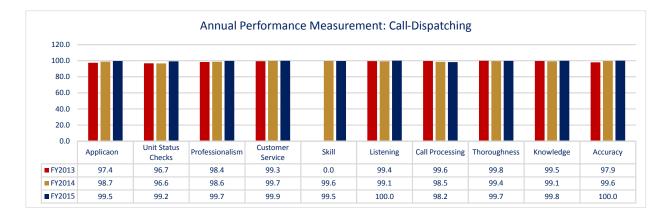
Entergency weukar Dispatch Calls Revieweu			
2013	2014	2015	
99.34	99.10	99.93	
97.14	97.17	97.87	
99.31	98.37	98.59	
97.43	98.02	98.66	
96.74	96.60	96.36	
59.38	83.61	92.31	
98.05	98.69	98.70	
95.52	94.52	97.19	
	2013 99.34 97.14 99.31 97.43 96.74 59.38 98.05	2013201499.3499.1097.1497.1799.3198.3797.4398.0296.7496.6059.3883.6198.0598.69	

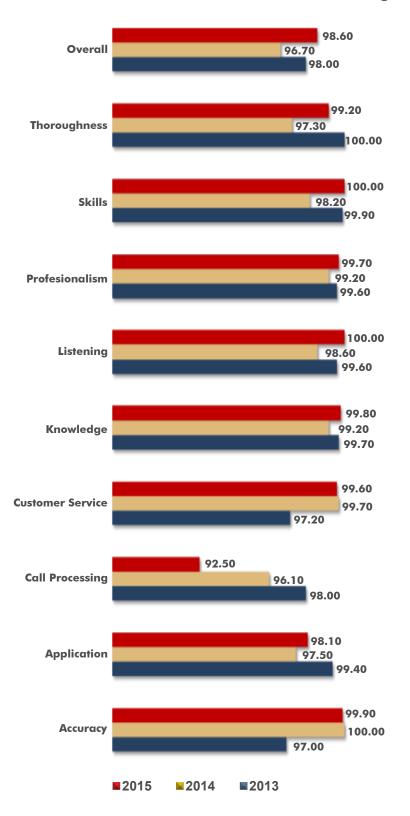
2015 Annual Performance Measurement: Call-Dispatching and Call-Taking

This report also includes performance measurements for calls for service that are evaluated for quality and accuracy that are not related to medical needs. These calls for service are also pulled at random for all personnel in the 9-1-1 center and evaluated on a standardized form based on agency policy and procedures. This phase of the quality assessment for the agency also includes specific categories of measurement for calls requiring law enforcement, fire department (non-medical) and the radio dispatch of these calls. Categories that are measured are Accuracy, (Job) Knowledge, Thoroughness, Call Processing, Listening, Customer Service, Professionalism, (Job) Skills, and (Job skill/knowledge) Application.

For review processing a total of 433 calls that came into the center that were non-medical calls were evaluated. Out of the 433 calls were pulled at random for evaluation, 354 were 9-1-1 calls while 7 calls were alarm line calls and finally 72 admin line calls. Out of the 464,189 calls that came into the 9-1-1 center during 2015, the review of 433 calls is 0.93% of the total call volume into the 9-1-1 center.

A total of 471 radio dispatches were evaluated for 2015. Throughout the past three years, the overall call-dispatching performance has maintained a great average. The largest loss of average was in the category of call-dispatching which evaluates the time it took to dispatch the call against established procedure in accordance with policy. The loss was 0.3% in Call Processing while the greatest increase of average was application at 2.6% in the category of Unit Status Checks.





2015 Performance Measurement: Call-Taking

Over the last three years, Cherokee County E 9-1-1 has maintained a great level of accuracy in Call-taking. The biggest average of loss in accuracy between 2014 and 2015 is call processing which evaluates the time that it takes to get the required information necessary to send a call for service to be dispatched.

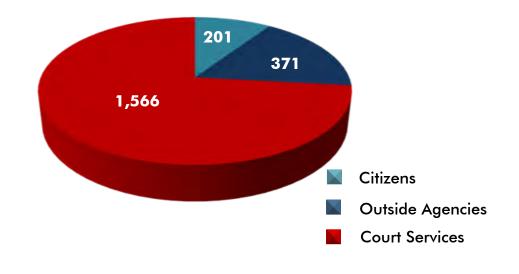


Vickie Kull Records Coordinator

Records

The records coordinator fills requests from citizens and other agencies for call recordings, radio traffic and CAD reports in compliance with the Georgia Open Records Act. The coordinator also coordinates with the court system for records and recordings used in court proceedings as well as witness subpoenas for E 9-1-1 employees.

2015 Records Requested



2015 Total Records Requested

2013: 1,908

2014: 2,070

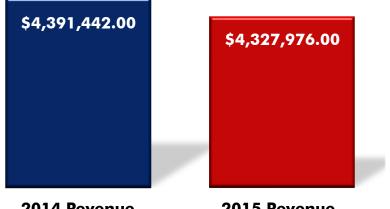
2015: 2,138

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Revenue & Complaints



Penny Daniels Administrative Assistant



2014 Revenue

2015 Revenue

The only source of revenue for Cherokee County E 9-1-1 is income from phone service providers.

Complaints			
Origin of Complaint	Sustained	Not Sustained	Total
Cherokee Fire & ES	0	0	0
Cherokee Sheriff's Office	2	0	2
Citizens	2	4	6
Holly Springs Police	0	0	0
Woodstock Police	1	0	1
Total	5	4	9



Linda Miller Training Coordinator

Training Division

Required Training

Training ranges from entry level training to continued education and in-service training. The agency requires every employee to complete at least 20 hours of training annually. Among the required training are:

- **Basic Communications** Mandatory 40 hour course for new communications officers of local governmental agencies who receive, process, or transmit public safety information and who dispatch law enforcement, firefighters, medical or emergency management personnel.
- **EMD/CPR** To assist in appropriately gathering information related to medical emergencies. Re-certification required every two years.
- **TTY/TDD** The Americans with Disabilities Act (ADA) requires all Public Safety Answering Points (PSAPs) to provide direct, equal access to their services for people with disabilities who use teletyperwriter (TTYs). Refresher training required every six months.
- GCIC Required certification to disseminate information obtained through the Georgia Crime Information Center (GCIC).
- Security & Integrity (S&I) Required course every two years to refresh our personnel on the legal liabilities associated with a GCIC certification.



2015 E 9-1-1 Training

Academic Phase Training	11,840
Basic Communications Certification	240
Canton Radio Training	576
Comm. Center Supervisor (APCO)	48
Command College	160
Comm. Training Officer 5th Edition	72
CPR Re-Certification	73
CTO 5th Edition Re-Certification	5
Emergency Medical Dispatch Certification	378
Entry Level Terminal Operator Certification	97
FEMA	250
Fire/EMS Radio Training	1,920
GA Open Records Act	2
Holly Springs Radio Training	672
In-Service	642
National Center for Missing and Exploited Children	34
On the Job Training Call-Taking	3,092
Radio Infrastructure Training	12
S&I Re-Certification	46
Sheriff's Office Radio Training	1,428
Strike Team Training	35
Supervisor Training / Meeting	169
Training Evaluation Committee	30
TTY Refresher Training	33
Woodstock Radio Training	1,968

Training Completed in 2015

23,822 hours

Achievements and Awards



Deputy Marshal R. Ricketts (left) & V. L. Laux (center) American Legion Awards



Deputy Marshal V. Johnson Moose Lodge Law Enforcement Banquet



Corporal M. McMullen (right) Chief's Award



Linda Miller (left) - Administrative Employee of the Year Tamara Dodd (center) - Teamwork Award Heather Bradberry (right) - Director's Award



Deputy Marshal D. Smith (left) receives his badge from Chief Hunton, after Basic Mandate Training.



Deputy Marshal R. Ricketts (second from left) receives Chief's Commendation Award.

Animal Control Officer D. Lawrence (third from left) receives Community Service Award.



H. R. Weldon (center) receives his badge from Officer N. Liddle (right) and Corporal M. McMullen (left), after completing his Animal Control FTO Training.



Deputy Marshal J. D. Griffis (left) receives her badge from Chief Hunton, after Basic Mandate Training.



Susan Garcia Animal Advocate of the year 2015 Georgia Bar Association



W. Mayfield (center) receives his badge from Officer D. Lawrence (right) and Corporal M. McMullen (left), after completing his Animal Control FTO Training.

In loving Memory of



Karyn Eckman

September 13, 1961 - August 3, 2015

On August 3, 2015, we received the sad news of the passing of our former Executive Assistant, Karyn Eckman. Karyn worked at the Cherokee County Sheriff's Office for six years prior to working at the Marshal's Office from September, 2014 until her retirement in May, 2015. As part of our team, she demonstrated a positive attitude and was a shining example of determination, endurance and resiliency. Karyn was a wonderful team player, and also an amazing friend. She is greatly missed not only by her family and friends, but also by all of her co-workers. Cherokee County Marshal's Office Code Enforcement | Animal Control 2782 Marietta Hwy, Suite 100 Canton, GA 30114 Phone: 678.493.6200 Fax: 678.493.6212

Cherokee County Animal Shelter 1015 Univeter Road Canton, GA 30114 Phone: 770.345.7270

Cherokee County E 9-1-1 150 Chattin Drive Canton, GA 30114 Non-Emergency Phone: 678.493.4080



Jo-Ann Faverey Executive Assistant



Shannon McDonald Administrative Assistant

Special Recognition goes to Jo-Ann Faverey and Shannon McDonald for their hard work and dedication to the Cherokee County Marshal's Office and the citizens of Cherokee County.

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